

# Information Technology Services

## ITS Fees Disclosure

### In-Room Equipment:

Every Resident Hall student room is equipped with a Mitel 5212/5312 IP Phone, “Mini-Switch”, and Ethernet network cables. The “Mini-Switch” and one network cable is connected to the even numbered network port. The odd number port is reserved for the telephone. The odd number port will not support a computer connection.

If the telephone, “Mini-Switch”, or Ethernet network cables are damaged or stolen the occupants of the room will be charged the replacement cost of the devices or cables.

Mitel 5212/5312 IP Phone replacement cost: \$ 150.00

Mini-Switch replacement cost: \$ 30.00

Ethernet network cable replacement (2- Installed, 1 for mini-switch and 1 for phone) cost: \$ 10.00/ea

### Loaned Computer Equipment:

When a student receives a loaner computer they are responsible for the safety and care of the loaner computer and all accessories. All IMSA loaned computers are covered by an accidental damage protection warranty. This warranty covers most accidental damage that might be incurred during the computers life, however it does not cover everything. Below is a summary of the types of repair/replacement charges that may occur.

Computer Lost/Stolen replacement cost: \$ 1, 000.00

Computer damage not covered by accidental damage warranty: As per quote

Quotes will be provided by IMSA's preferred repair vendor. IMSA will facilitate all repairs.

Laptop/Tablet Power Brick replacement cost: \$ 50.00

Late Fines:

- AC Adapter/Charger: \$ 10.00/week
- Laptop Computer (including charger): \$ 25.00/week

Some examples of common damage that is NOT covered by the accidental damage warranty which will result in the student's account being charged:

