

**Who do I contact if…..**

**I have questions regarding my student’s class attendance and absences or to report an absence from an academic class?**

Contact IMSA Attendance Clerk, Staci Marsden attendance@imsa.edu or (630)907-5029

**I have questions about my IMSA academic classes/class schedule/SAT and ACT prep and submitting scores?**

Contact your CAC (College and Academic Counselor)

Wendy Bigler at wbigler@imsa.edu or (630)907-5014

Manuel Donelson at mdonelson@imsa.edu or (630)907-5071

Jarod Tobler at jtobler@imsa.edu or (630)907-5565

Kara Molenhouse at kmolenhouse@imsa.edu or (630)907-5065

Karen Gholson (CAC Administrative Assistant) at kgholson@imsa.edu or (630)907-5056

**My sophomore student is struggling academically and needs support?**

Contact Amy Keck, Learning Strategies Coordinator at akeck@imsa.edu

**I have questions regarding transcripts, work permits, needing a letter of good standing or verification of enrollment at IMSA?**

Contact IMSA’s School Registrar, Reuel Abraham at registrar@imsa.edu or call (630)907-5066

**I have problems with my computer and need technical support?**

Contact our ITS (Information and Technology Services) Helpdesk at helpdesk@imsa.edu or (630)907-5995

**I have questions regarding graduation?**

Contact Mirta M. Olmos, Senior Administrative Assistant in the Principal’s Office at mmartinez1@imsa.edu

**I have questions regarding SAT and ACT testing at IMSA?**

Contact Alex Johnson, at ajohnson2@imsa.edu or (630)907-5676

**I have questions regarding PSAT, PSAT/NSMQT or AP testing?**

Contact Reuel Abraham, School Registrar at registrar@imsa.edu or (630)907-5066

**I have questions regarding the SIR (Student Inquiry and Research)?**

Contact the SIR staff at SIR@imsa.edu or (630)907-5855

**I need help with my PowerSchool log in?**

Visit <https://staff.imsa.edu/its/ps-sso/how-to-register.html> for information

If you are a student, you can contact our ITS helpdesk at helpdesk@imsa.edu or (630)907-5995

If you are a parent, you can contact Minerva Ratsamy, Senior Administrative Assistant at mratsamy@imsa.edu or (630)907-5009.

**I have questions or concerns regarding my student’s registration forms? This includes making any changes, adding people to sign out permissions, address change, change in medical insurance, etc.**

Contact Minerva Ratsamy at mratsamy@imsa.edu or (630)907-5009

**I need to talk to someone confidentially just to talk or because I am overwhelmed and stressed out?**

Contact our School Counselors at counseling@imsa.edu

**I have questions regarding student fee payment, reduction in fees application, or proof of student fee payment for tax purposes?**

Contact Ann Donohue, Administrative Assistant in the Business Office at adonohue@imsa.edu or (630)907-5031

**I have questions regarding the school physical, immunizations, student’s medical health concerns or change in medication or dosage?**

Contact our School Nurse, Angie Shoener at nurse@imsa.edu or (630)907-5008

**I have questions regarding residential life or student residential halls?**

Contact Michelle Bemis at mbemis@imsa.edu or Minerva Ratsamy at mratsamy@imsa.edu

**I have questions regarding service hours?**

Contact Emma Wilson at ewilson1@imsa.edu

**I have questions regarding co-curriculars and athletics?**

Contact Christopher Moment at cmoment@imsa.edu or (630)907-5186

**I have questions regarding student activities including student clubs, class clubs, student council, CAB, prom?**

Contact Dana Ginnett at dginnett@imsa.edu

**I have questions regarding discipline?**

Contact Dana Ginnett at dginnett@imsa.edu

**I have questions regarding my student’s participation in internship programming?**

Contact Sue Fricano at sfricano@imsa.edu or (630)907-5946

**I have questions or concerns regarding school pictures or yearbook?**

Contact Joyce Symoniak at jsymoniak@imsa.edu or (630)907-5916

**I need to mail something to my student when they are on campus?**

You can mail packages to: IMSA, STUDENT NAME, RESIDENTIAL HALL (ex. 1501),

1500 Sullivan Rd., Aurora, IL 60506

**I have questions regarding IMSA's parent organization (downstate bus information, parent meetings, etc.)?**

Contact the IMSA Parent Association Council (PAC) at theimsapac@gmail.com