

Information Technology Services (ITS)

Student/Parent Orientation

WELCOME IMSA TITANS!!

Class of 2026



Presentation Topics

- Introduction of ITS Team
- What is expected of an IMSA student
- Passwords and IT Security Awareness
- Resources available to you
- Support provided to students
- Required computer for your IMSA career
- Taking care of your computer





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What this presentation will cover

- What is expected of an IMSA student
- The IMSA (Student) Account
- The IMSA Required Computer
- IMSA Technology Resources available to you



What is expected of an IMSA student

- Ability to access all IMSA resources available to them (Requires their computer to be registered with ITS and connect to the airIMSA wireless network)
- Ability to connect/disconnect peripherals (USB, USB-C or Bluetooth) to/from their personal computer
- Ability to copy or move files to/from various storage mediums (hard drive, USB/Flash drive, network servers, Google Drive, etc...)



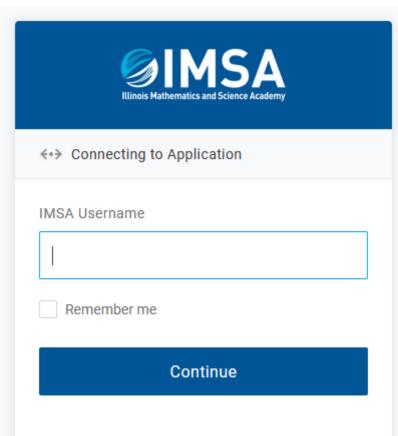
What is expected of an IMSA student (continued)

- Ability to open and read Adobe PDF files
- Ability to open, read and write Microsoft Excel, OneNote, PowerPoint, and Word files
- Ability to upload/download documents to/from web based resources or web sites
- Ability to install, launch, and uninstall applications/software on their personal computer



IMSA Student Email Access:

Basic Web Based E-Mail Access (gmail.imsa.edu)





Google G Suite for Education:

- Email gmail.imsa.edu
- Calendar gcalendar.imsa.edu
- Drive gdrive.imsa.edu
 - Recommended location for storing all your files related to your IMSA experience



Setup the IMSA (student) account

The IMSA account grants students access to an IMSA email address, IMSA servers and web applications that the students will be using during their educational career at IMSA. It is important that you set up your IMSA account as soon as you receive the email notification to do so.

IMPORTANT: The setup account email will be sent to the email address you provided on our registration forms. If this was your parent's email address, or your old school's email address, you will need to update email address to an account that only you have access to.



Setup your IMSA account

- You should receive the first email sometime the last two weeks of June. You may have already received it. Reminders will be sent.
- Once you receive the email, follow the instructions in the email to setup your IMSA account. The email will contain your first and last name, your IMSA account username, external email we have on file.
- If you have not received this email by August 1, contact IMSA IT HelpDesk via email (<u>helpdesk@imsa.edu</u>).
 - Include your (student) full name and class year.



- IMSA student username and e-mail address are not the same at IMSA.
- Your "username" is made up of your first and last name; first initial, full last name and sometimes a number after that.
 - ie: Ralph Flickinger = rflickinger
 - ie: Jane Doe = jdoe
 - ie: Terry Jones = tjones2
- The email address is your username followed by @imsa.edu
 - rflickinger@imsa.edu
 - jdoe@imsa.edu
 - tjones2@imsa.edu
- For IMSA owned/operated computers, servers and web sites, you will use your username to login, NOT your email address



Password Requirements:

- Must be changed every six (6) months
 - Will receive reminder notices at: 30, 14, 7, 3, 2, 1 days
- At least 8 characters in length
- Minimum one each of the following
 - Lower case letter
 - Upper case letter
 - Number
 - Special character (!@#\$%^&*()~_+`[]{};<>, etc...)



Password Requirements (continued):

- No full words
- No words appearing in any dictionary, in any language
- Passphrases are allowed Recommended
 - i.e. mydogatemyhomework
 - i.e. ilovetofishallnightlong
 - i.e. quickbrownfoxjumpedoverthefence



Password Requirements (continued):

- You will be required to change your password every six (6) months.
- DO NOT SHARE YOUR PASSWORD WITH ANYONE! Including your parents!
- If you used your parents e-mail account on your registration forms, you will need to get your own external (gmail, yahoo, etc...) e-mail account. You CAN NOT share your parents' e-mail account.



Once you have set your password you will have access to IMSA technology resources

- IMSA Student E-Mail Account: Google G Suite
 - Primary form of communication at IMSA
 - Includes Google Drive, Google Docs, etc...
- Your PowerSchool Account (class schedule, etc...). Parents will be provided separate logins to PowerSchool to monitor student progress.
- Access to multiple web base systems used for your classwork (ex: Canvas)
- Login to IMSA computers throughout campus



PowerSchool

- http://sis.imsa.edu
 - Student's Grades, Schedule and other information

Canvas

- http://app.imsa.edu/canvas
 - Learning Management System



- •If selected for the EXCEL Program: Setup your IMSA account BEFORE July 5th.
- •Setup your IMSA account BEFORE August 8th.



IMSA Student Computing Resources Web Site

- http://imsa.edu/scs/
 - Information concerning the IMSA Required Computer
 - Information concerning connecting your laptop and other devices to IMSA wired and wireless networks.
 - Information regarding the necessary software like Microsoft, Adobe, Antivirus
 - Articles and technical support documents that covers the use of student computers and IMSA information technology resources



Important specifications:

See: Required Laptop Computer for IMSA Student (PDF): for more details.

This link can also be found on the IMSA Student Computing Resources (http://imsa.edu/scs/) web page in the section titled "Preparing Yourself for Life in the IMSA Technology Environment"

• Direct questions via email to: imsaitquestions@imsa.edu

IMPORTANT: Chromebooks are NOT supported



Important specifications:

- Windows 10 or 11 Operating System
 - Macintosh OS and Linux OS are not recommended
 - Chromebooks are NOT supported
- Intel (or AMD) i5 8th Generation Processor minimum
- 8GB Main Memory minimum
- 128GB SSD Hard Drive minimum
- Webcam
- Bluetooth v4.0 minimum



Registering your computer with Information Technology Services (ITS)

Once you have the computer you will be using at IMSA, you will want to register it with ITS so you have access to all of the resources available to you.

Registration Instructions:

- Available via the IMSA Student Computing Resources (http://imsa.edu/scs/) web site under the section titled "Prepare your computer for life at IMSA".
- Many of the steps can be completed before Registration (Move-In) Week.
- Failure to register your computer could affect your abilities to participate in classroom activities



Families with financial difficulty can request a "scholarship" loaner for the entire student's IMSA career.

- Email <u>imsaitquestions@imsa.edu</u> to request scholarship loaner
- Information is also available on the IMSA Student Computing Resources (http://imsa.edu/scs/) web site under the section titled "Student Scholarship Computer Loan Program"

Students whose personal computer fails or is broken can request a "repair" loaner for a period of 30 days while their personal computer is repaired

- Email <u>helpdesk@imsa.edu</u> to request repair loaner
- Stop by the IT HelpDesk Office, B-205 above the "TV Pit"



Recommended/Required Software

 Information is available on the IMSA Student Computing Resources (http://imsa.edu/scs/) web site under the section titled "Recommended/Required Software Installs"

Required

- Adobe Creative Cloud or Reader (Free to IMSA students, see web site)
- Microsoft Office Suite (Free to students, see web site)
- CrowdStrike Antivirus (Free to IMSA students, see web site)
- See list in the section of the web site mentioned above



IMSA Technology Resources available to you

Computer Lab Resources

- Information Resource Center (IRC) Computer Labs
 - One (1) Macintosh Resource Lab
 - One (1) Windows Resource Lab
 - Log in with IMSA username and password

Printing Resources

- Res Halls: One (1) Black/White Copier/Printer in each RC Office
- IRC: One (1) Color Copier/Printer
- IN2: One (1) Color Copier/Printer
- Writing Center A109: One (1) Black/White Copier/Printer
- NOTE: You will be required to have your IMSA student ID with you at ALL times to get your print outs



Take care of your computer

- Backup, Backup: Make sure you back all of your important files to another location like Google Drive. Technology can fail or be damaged at any time and most likely at the worst time. Protect your files by backing them up.
- Keep your computer "up-to-date". Make sure your computer can install operating system and software updates.
- Protect your self from computer viruses and malware, make sure you have installed an Antivirus software and it is automatically updated.
 - IMSA provides its students with Crowdstrike Antivirus Protection



Take Care of your computer

- •A computer is vital to an IMSA Student. Almost everything you do at IMSA will make use of some sort of technology.
- •TAKE CARE OF YOUR COMPUTER



Remember

- 1. Make sure you know your IMSA expectations
- 2. Setup and change the password on the IMSA (Student) Account
- 3. Make sure your IMSA Computer meets the requirements
- 4. Make sure you register your computer with ITS
- 5. Make sure you obtain and install any Recommend/Required Software, includes the Crowdstrike Antivirus Protection Suite provided by IMSA
- 6. Keep your computer up-to-date



Take care of your laptop

- Recommend to have laptop accidental warranty
- Protect laptop screen- Use cubbies or keep it safely in the backpack
- Charge your laptop
- Keep an extra charger
- Keep an external flash drive
- Keep a backup of your documents.
- Label your items



Computer/ Mobile Device Support

- Please note that the Information Technology Department cannot provide technical support for any personal computers, or mobile devices.
- We may be able to suggest general tips and guidelines to you but are unable to touch personal devices as we are not insured to do so.













ITS Helpdesk Hours

- Location B205, 2nd Floor Above the TV Pit
- Hours 7:30am 4:30pm, Monday Friday
- Email <u>helpdesk@imsa.edu</u>
- Phone 630-907-5995
- Resources https://www.imsa.edu/scs
- Help Needed Email, Phone, Walk-ins





Welcome to IMSA Class of 2026

Questions?

Web Site: http://imsa.edu/scs/

Email: helpdesk@imsa.edu

